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**NOTE:**

**Third Amendment  
Serial No. 10/037,411**

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Patent Application

Inventors P. M. Cox et al.

Case 41698.1034

Serial No. 10/037,411

Examiner Allan Hoosain

Filing Date October 24, 2001

Group Art Unit 2645


Title Method and Apparatus for Monitoring Telephonic Members and Providing Directory Assistance

THIRD AMENDMENT

I hereby certify that this paper, and any paper or fee referred to herein, is being facsimile-transmitted to the Patent and Trademark Office under 37 C.F.R. § 1.8, on March 16, 2004.

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March 16, 2004  
Date of Signature

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Sir:

In response to the Office Action dated February 2, 2004, applicants amend the application as follows: